

## Job description

### Senior Community Support Workers- Bedford

£12.00ph and £14.04 at weekends per hour plus on-call payment

Looking for a job that is flexible around your requirements? Do you have experience of working in care and working well within a team, to provide high-quality care to our service users? Are you able to easily get around Bedford & surrounding areas?

Then you will be perfect for this role! Especially if you are:

- Caring
- Compassionate
- Competent
- Mindful of equality & diversity
- Innovative
- Professional
- Honest, open & transparent

Sounds like you? Then you would be a highly valuable member of the Francis House Home Care family.

Your role will involve working in all areas of Bedford & surrounding areas, Therefore the ability to drive and a FULL DRIVING LICENCE is very desirable.

As a senior Community Support Worker, you will provide guidance, motivation, support, and supervision to our dedicated and exceptional community support worker team. You will monitor adherence to policy and procedure and ensure that BSH values are always upheld. You will provide direct person centred care to our valued and diverse group of service users. Some of your care duties include:

- Provide regular supervision to our community support worker team
- Provide professional guidance and support whilst on duty.

- Spot checks to ensure compliance.
- Developing relationships and liaising with external health care professionals such as GP, social workers or community nurses.
- Act as a key worker to a small group of service users
- Conducting service user reviews and updating care plans and risk assessments.
- Accompanying service users to appointments
- Assisting them with all aspects of care including personal care and medication management
- You will be expected to work as part of the on-call team on a rota basis.

You will contribute to the delivery of care in accordance with the Health & Social Care Act 2008. You will take the lead in providing personal care, practical & emotional support to our service users in their own homes, giving them the ability to live safely in their own homes and live the life they choose. Our service users are aged 18+ with a wide range of conditions under the following headings:

- Mental health problems
- Physical health issues
- Learning disabilities
- Dementia

In return, you can benefit from:

- Flexible working hours to suit you
- Permanent contract up to 40 hours per week.
- Free-extensive training
- Staff recognition & awards
- Paid mileage and travel time expenses
- 28 days annual leave

- Support with a lease car
- £300 'refer-a-friend' scheme
- Dedicated employee support service
- Satisfaction from helping others
- Potential to earn enhanced rates for unsocial hours at weekends
- Enhanced rates for some bank holidays.
- Opportunity to develop and progress professionally within the organisation
- Thorough induction programme which includes training and shadowing.

All that we require from you is that you have experience & knowledge caring for people with a variety of conditions, ideally having a NVQ or diploma Level 3 in Health & Social Care. You will need to possess great management skills, with good written/verbal communication. We prefer for you to have a FULL DRIVING LICENCE or be able to get around Bedford easily.

We're always looking to expand the FHHC family, so if you'd like to become part of it, then just submit your CV & we'll take care of the rest! Feel free to contact us at 01234 841808 or 07843906501 for more info or an informal chat.